

FEDERAL COMMUNICATIONS COMMISSION
WASHINGTON, D.C. 20554

October 18, 1994

93-22
IN REPLY REFER TO:

EX PARTE OR LATE FILED

RECEIVED

OCT 18 1994

FEDERAL COMMUNICATIONS COMMISSION
OFFICE OF SECRETARY

The Honorable Marcy Kaptur
Member of Congress
Federal Building
234 Summit Street
Room 719
Toledo, OH 43604

DOCKET FILE COPY ORIGINAL

Dear Congresswoman Kaptur:

This letter responds to your correspondence on behalf of Mr. and Mrs. Ralph Wittman regarding charges on their telephone bill and relating to information services provided on 800 numbers. Your letter, as well as the complaint of your constituent, has been referred to the Enforcement Division of the Common Carrier Bureau for review. The Enforcement Division will communicate with your constituent upon completion of its review.

The Telephone Disclosure and Dispute Resolution Act (TDDRA) was enacted by Congress in 1992 and required both the Federal Communications Commission and the Federal Trade Commission (FTC) to adopt rules governing the provision of pay-per-call services. Under the TDDRA, the FCC has jurisdiction over the telecommunications carriers involved in the transmission and billing of the telephone calls, while the Federal Trade Commission has jurisdiction over the information service companies themselves.

The TDDRA generally required pay-per-call services to be provided on 900 telephone numbers and generally prohibited the provision of these services on 800 numbers, except in instances where the caller has entered into a presubscription agreement or comparable arrangement with the information service provider. Pursuant to the Commission's rules, which became effective on September 24, 1993, a presubscription agreement entails a formal contractual understanding whereby the consumer is provided clearly and conspicuously all terms and conditions associated with the use of the service and affirmatively agrees to abide by them.

The Commission has received numerous complaints similar to those described by your constituent. These complaints are processed by the Enforcement Division of the Common Carrier Bureau by serving a copy of the complaint upon the telecommunication carriers involved, who must generally respond in writing within 30 days. Beyond reviewing these

No. of Copies rec'd 1
List ABCDE

The Honorable Marcy Kaptur
Page 2

complaints and pursuing appropriate action to resolve them, the Commission has undertaken several efforts. First, Common Carrier Bureau staff has met with the carriers that provide the billing service for calls to 800 numbers as well as interexchange carriers who provide the 800 number transport to emphasize their obligations under the TDDRA and the rules of the Commission. Secondly, because the increase in the number of complaints has been so significant, we have started an investigation of these practices, with special focus on whether any companies have attempted to evade or violate our rules. Additionally, as part of the effort to make clear the carriers' responsibilities under the law, the Common Carrier Bureau has recently issued a ruling holding that the information provider's receipt of the originating telephone number, a practice that was serving as the premise of some charges, does not in itself constitute a presubscription agreement.

Moreover, on August 2, 1994, the Commission instituted a Notice of Proposed Rulemaking seeking to strengthen Commission rules to prevent abusive and unlawful practices under the TDDRA. Specifically, the Commission has sought public comment on a proposal to require that a presubscription agreement be established only with a legally competent individual and executed in writing, and that common carriers obtain evidence of the written agreement before issuing a telephone bill that contains charges for presubscribed information services. Under the proposed rules, these telephone bills could be addressed only to the individual who actually entered into the presubscription arrangement, not to the person or company whose telephone was used to place the call. The Commission has tentatively concluded that this and other proposed changes would significantly assist in eliminating the source of many consumer complaints. Enclosed is a summary of the Commission's action in this regard.

We appreciate receiving your correspondence. Please call upon us if we can provide any additional information.

Sincerely,



Kathleen M.H. Wallman
Chief
Common Carrier Bureau

Enclosure

MARCY KAPTUR

MEMBER
9TH DISTRICT, OHIO

COMMITTEES:
APPROPRIATIONS

SUBCOMMITTEES:
RURAL DEVELOPMENT,
AGRICULTURE, AND RELATED AGENCIES
DISTRICT OF COLUMBIA
VA, HUD, AND INDEPENDENT AGENCIES



Congress of the United States
House of Representatives
Washington, DC 20515-3509

August 30, 1994

Mr. O. Lou Sizemore
Federal Communications Commission
Congressional Correspondence Staff
1919 M Street Room 857
Washington, DC 20554

Dear Mr. Sizemore:

I am writing on behalf Mr. & Mrs. Ralph Wittman they recently contacted me reagrding some concerns with your agency. I am referring this matter to you for a review and response.

Thank you for your attention to this inquiry. Please direct all correspondence or requests for additional information to Candice Willis, Staff Assistant, in the District Office.

Sincerely,

Marcy Kaptur

MARCY KAPTUR
U.S. Representative

MK:cfw

Enclosure

OLA
CC-800
CC-900

WASHINGTON OFFICE
2104 RAYBURN BUILDING
WASHINGTON, DC 20515-3509
(202) 225-4146

DISTRICT OFFICE
FEDERAL BUILDING
224 B STREET ST. N.W. ROOM 718
WASHINGTON, DC 20544
(410) 266-7800

4/1/8

MARCY KAPTUR
MEMBER
9TH DISTRICT OHIO

COMMITTEES
APPROPRIATIONS

SUBCOMMITTEES
RURAL DEVELOPMENT
AGRICULTURE AND RELATED AGENCIES
DISTRICT OF COLUMBIA
VA HUD AND INDEPENDENT AGENCIES



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Thank you for your attention to this inquiry. ~~Please direct any correspondence or requests for additional information to Candace Willis, Staff Assistant, in the District Office.~~

Sincerely,

Marcy Kaptur
MARCY KAPTUR
U.S. Representative

MK:cfw

Enclosure

WASHINGTON OFFICE

2104 RAYBURN BUILDING
WASHINGTON, DC 20515-3509
(202) 225-4146

DISTRICT OFFICE

FEDERAL BUILDING
234 SUMMIT ST., ROOM 719
TOLEDO, OH 43604
(419) 268-7500

15504 Pinewood Ct.
Perrysburg, OH 43551
August 7, 1994

Marcy Kaptur
2104 Rayburn
U. S. House of Representatives
House Office Building
Washington, D. C. 20515

Dear Marcy Kaptur:

We have been billed for numerous phone calls which were not made by members of our household. We are uncertain as to how these calls are being made. Some guesses are: calling cards, computers, hooking up to our phone line, and mail theft. We blocked all long distance service and cancelled our AT&T calling cards. The July bill had no new charges added to it, so we were somewhat relieved. Then the Master Card bill arrived and there were charges for phone calls to 800 numbers that switched over to 900 numbers. We did not make these calls either. A total of about \$1,200 worth of calls have been charged to us. Please support the bill (HR-42) that will make it illegal to switch 800 numbers over to 900 numbers.

Darrin Robinson suggested that we send a copy of the bills and related correspondence to you so that it could be forwarded to the FCC.

Thank you and your staff for your assistance.

Sincerely,

Diana E. Wittman

Diana E. Wittman

Ralph E. Wittman, Jr.

Ralph E. Wittman, Jr.

March 29, 1994

Ameritech
PO Box 182373
Columbus, OH. 43218-2373

Enclosed is payment for services supplied by both Ameritech and AT&T from Feb. 3, 1994 to March 4, 1994. See below for calculation of amount due and paid. Also enclosed is a copy of a bill for services from a company named American TelNet. The phone calls shown on this bill were not made from our phone on the date shown or at any other time. A phone call placed to their customer service number received the response that they did not have a record of these calls. How they can sent a bill without having a record of the calls fails to be logical. Therefore their portion of the bill is not being paid.

Please credit my account for the amount of the American TelNet charges and remove them as a possible service provider from my phone number or calling cards.

Thank you for your prompt attention to this matter.

Thank You

R.E. Wittman Jr.

Charges

Ameritech \$46.49

AT&T \$28.39

\$74.88 - Amount Paid

American TelNet \$95.68 - Not Valid Charge

mailed 3/30/94

DETAILED CHARGES

AQA

QUESTIONS ABOUT THIS BILL CALL 1-800-460-0307

419 872-2256 806 1

MAR 10, 1994

IMPORTANT INFORMATION

THIS PORTION OF YOUR BILL IS PROVIDED AS A SERVICE TO THE COMPANY IDENTIFIED ABOVE. THERE IS NO CONNECTION BETWEEN AMERITECH AND THIS COMPANY.

CURRENT CHARGES

LONG DISTANCE

NO.	DATE	TIME	PLACE	AREA-NUMBER CODE	MIN	AMOUNT
AMERICAN TELNET INC						
CALLS FROM CALLING CARD 872-2256						
1.	MAR 4	806PM	TO NORTH DADE FL 305 936-5201	ES	10	39.90
			FR PERRYSBURG OH 419 872-2256			
2.	MAR 4	1040PM	TO NORTH DADE FL 305 936-5201	ES	12	47.88
			FR PERRYSBURG OH 419 872-2256			
CALLING CARD SUBTOTAL						87.78
TOTAL AMERICAN TELNET INC CHARGES						87.78
TOTAL FOR 419 872-2256						87.78
AMERICAN TELNET TOTAL LONG DISTANCE						87.78
TAXES: FEDERAL		2.63	SALES		5.27	7.90
AMERICAN TELNET CURRENT CHARGES						95.68

~~RECEIVED~~
TOTAL
87.78 + 7.90 = 95.68



DETAILED CHARGES

AIT

BILLING INQUIRIES CALL 1-800-660-2200
SERVICE INQUIRIES OR ORDERS CALL 1-800-660-1000
REPAIR INQUIRIES CALL 1-800-572-4545
TDD CALL 1-800-362-9252

419 872-2256 806 1

MAR 10, 1994

IMPORTANT INFORMATION

WE WELCOME THE OPPORTUNITY TO WORK WITH YOU. PAYMENTS CAN BE MADE BY MAIL, IN OUR PUBLIC OFFICE, OR AT AN AUTHORIZED AGENCY. PLEASE CALL OUR BUSINESS OFFICE WITH ANY QUESTIONS OR PROBLEMS.

FOR BILLING INQUIRIES CALL 1-800-660-2200
FOR SERVICE INQUIRIES OR ORDERS CALL 1-800-660-1000

IF AFTER CALLING OUR BUSINESS OFFICE YOU ARE NOT SATISFIED, YOU HAVE THE OPTION OF CALLING AMERITECH'S CUSTOMER ASSISTANCE LINE AT 1-800-854-6098 OR CONTACTING THE PUBLIC UTILITIES COMMISSION OF OHIO, AT 1-800-686-PUCO, 180 EAST BROAD STREET, COLUMBUS OHIO 43266-0573

YOUR MONTHLY SERVICE CHARGES ARE BILLED ONE MONTH IN ADVANCE. ADDITIONAL CHARGES ARE BILLED IN ARREARS.

ON 11/30/92 OUR RECORDS INDICATE YOUR DIAL 1 PLUS LONG DISTANCE COMPANY IS AT&T.

If you earned less than \$23,050 last year and have had a child live with you for at least six months, you may qualify for an Earned Income Credit of up to \$2,364 when you file your federal income taxes. Even if you do not owe any tax, you might still be entitled to this credit.

For more information, call the IRS at 1 800 829-1040 and ask for the free publication 596, "Earned Income Credit".

USE THE AMERITECH CHARGE BY PHONE SERVICE TO CHARGE THIS BILL TO YOUR MASTERCARD (R) OR VISA (R) ACCOUNT. THE NUMBER IS 1-800-569-9100.

FOR CALLING CODES PLEASE SEE THE BACK OF THE FIRST PAGE



AIT 2

BILLING INQUIRIES CALL 1-800-660-2200
SERVICE INQUIRIES OR ORDERS CALL 1-800-660-1000
REPAIR INQUIRIES CALL 1-800-572-4545
TDD CALL 1-800-362-9252

419 872-2256 806 1

MAR 10, 1994

SUMMARY OF CURRENT CHARGES - CONTINUED

AMERICAN TELNET	
(FOR DETAILED CHARGES - SEE AQA 1)	
LONG DISTANCE	87.78
TAXES (FED 2.63) (SLS 5.27)	7.90
AMERICAN TELNET CURRENT CHARGES	95.68
<hr/>	
TOTAL CURRENT CHARGES	170.56

MRS STEVENS



DETAILED CHARGES

AIT

BILLING INQUIRIES CALL 1-800-660-2200
SERVICE INQUIRIES OR ORDERS CALL 1-800-660-1000
REPAIR INQUIRIES CALL 1-800-572-4545
TDD CALL 1-800-362-9252

419 872-2256 806 1

MAR 10, 1994

MONTHLY SERVICE-MAR 10 THRU APR 9

LISTED BELOW IS AN ITEMIZATION OF THE AMERITECH MONTHLY SERVICES
BILLED TO YOUR ACCOUNT.

QUANTITY	SERVICE DESCRIPTION	AMOUNT
1	RESIDENCE TOUCH-TONE SERVICE	1.80
1	MANDATORY CHARGE PER FCC ORDER	3.50
1	9-1-1 SERVICE CHARGE12
1	LOCAL ACCESS LINE	6.70
1	FLAT RATE CALL PLAN	8.55
TOTAL	20.67

LONG DISTANCE

NO.	DATE	TIME	PLACE	AREA-NUMBER CODE	MIN	AMOUNT
1.	MAR 6	1016AM	TO STONYRIDGE OH	419 837-6088 N	1	.12
2.	MAR 6	515PM	TO STONYRIDGE OH	419 837-6085 E	2	.19
				SUBTOTAL		.31
				CALLS FROM CALLING CARD 872-2256 - PROCESSED BY AT&T		
3.	FEB 11	1024PM	TO PERRYSBURG OH	419 872-2256 ECM	38	6.91
			FR COLUMBUS OH	614 488-9223		
4.	FEB 17	922PM	TO PERRYSBURG OH	419 872-2256 EC	30	5.68
			FR COLUMBUS OH	614 488-9223		
5.	FEB 25	713PM	TO PERRYSBURG OH	419 872-2256 EC	17	3.59
			FR COLUMBUS OH	614 488-9223		
6.	MAR 4	852PM	TO PERRYSBURG OH	419 872-2256 EC	36	6.65
			FR COLUMBUS OH	614 488-9223		
				CALLING CARD CALLS PROCESSED BY AT&T - SUBTOTAL		
				TOTAL FOR 419 872-2256		22.83
						23.14

AMERITECH TOTAL LONG DISTANCE CALLS **23.14**

TAXES: FEDERAL 1.31 SALES 1.37 **2.68**

AMERITECH CURRENT CHARGES **46.49**



DETAILED CHARGES

AT&T

For Questions Regarding AT&T Charges Call 1 800 222-0300

419 872-2256 806 1

MAR 10, 1994

Taxes

1 Federal Tax @ 3%.....	.78
2 State and Local	1.56
Total AT&T Invoice Charges	28.39
<hr/>	
AT&T CURRENT CHARGES	28.39



DETAILED CHARGES

AT&T

1

For Questions Regarding AT&T Charges Call 1 800 222-0300

419 872-2256 806 1

MAR 10, 1994

IMPORTANT INFORMATION

THIS PORTION OF YOUR BILL IS PROVIDED AS A SERVICE TO AT&T. THERE IS NO CONNECTION BETWEEN AMERITECH AND AT&T. YOU MAY CHOOSE ANOTHER COMPANY FOR YOUR LONG DISTANCE TELEPHONE CALLS WHILE STILL RECEIVING YOUR LOCAL TELEPHONE SERVICE FROM AMERITECH.

CURRENT CHARGES

AT&T Invoice Charges For Period Ending MAR 03, 1994

Long Distance

No.	Date	Time	Place Called	Number	Code	Min	
1	2-03	1102A	FENTON	MI 810 750-7344	D	28	7.00
2	2-09	1209P	FENTON	MI 810 750-7344	D	20	5.00
3	2-11	659P	FENTON	MI 810 750-7344	E	16	2.40
4	2-11	717P	COLUMBUS	OH 614 268-9659	E	1	.16
5	2-12	402P	MADISON	IN 812 273-4400	N	3	.39
6	2-15	941A	FENTON	MI 810 750-7344	D	1	.25
7	2-16	628P	FENTON	MI 810 750-7344	E	1	.15
8	2-26	858A	FENTON	MI 810 750-7344	N	5	.60
9	2-28	1110A	FENTON	MI 810 750-7344	D	8	2.00
10	2-28	451P	FENTON	MI 810 750-7344	DM	30	5.40
NO.	DATE	TIME	PLACE	AREA-NUMBER	CODE	MIN	AMOUNT
11	3-01	946P	FENTON	MI 810 750-7344	E	18	2.70
Total Itemized Calls							26.05

AT&T SIMPLE SAVINGS (SM)

CALLS ELIGIBLE FOR SIMPLE SAVINGS 26.05

YOUR DOMESTIC DIRECT DIALED CALLING WAS BELOW THE MINIMUM MONTHLY \$30 REQUIREMENT TO QUALIFY FOR THE AT&T SIMPLE SAVINGS (SM) DISCOUNTS WILL CONTINUE TO BE APPLIED IN FUTURE MONTHS IN WHICH YOU QUALIFY.

Total Long Distance Charges 26.05

Kevin \$25.50

FOR CALLING CODES PLEASE SEE THE BACK OF THE FIRST PAGE

↑ Detach and mail top section with your check made payable to Ameritech for total amount due.
When paying in person, do not detach top section. Please bring complete page. ↑

CONSUMER SERVICES BILLING SUMMARY

419 872-2256 806 1

MAR 10, 1994

Previous Bill	Payments Thank You	Adjustments	Balance	Current Charges	Total Amount Due
77.58	77.58	0.00	0.00	170.56	170.56

R E WITTMAN JR

13504 PINWOOD CT

PERRYSBURG OH

SUMMARY OF CURRENT CHARGES

AMERITECH

(FOR DETAILED CHARGES - SEE AIT 3)

MONTHLY SERVICE	20.67
LONG DISTANCE	23.14
TAXES (FED 1.31) (SLS 1.37)	2.68
AMERITECH CURRENT CHARGES	46.49

AT&T

(FOR DETAILED CHARGES - SEE AT&T 1)

LONG DISTANCE	26.05
TAXES (FED .78) (SLS 1.56)	2.34
AT&T CURRENT CHARGES	28.39

psd 5900
3/30/94
\$74.88



AMERITECH MAKES YOUR LIFE EASIER AT HOME.

June 15, 1994

Ameritech
PO Box 182373
Columbus, OH. 43218-2373

Enclosed are copies of Ameritech bills which we picked up from the Ameritech office in Toledo on June 13, 1994. We obtained these bills only because we had not received any statement from Ameritech for more than two months and wondered why we had not received a bill. These bills have been marked up to indicate the calls which members of the household placed (indicated by being marked OK). Those calls which were not made by a member of the household are marked with NO.

On or about March 3, 1994 our phone service went dead and was repaired by early evening March 4, 1994. The repair was done by laying a new cable on top of the ground from our house to the termination box in the rear of our yard. The first of the erroneous charges appeared as billed that night, March 4, 1994 (see bill dated March 10, 1994). All of the erroneous charges have occurred since the time of the repair and the phone cable is still laying on top of the ground.

During our meeting with the Ameritech representative to obtain copies of these bills on June 13, 1994 from approximately 12 noon to 12:45 pm, she had the service department check the line to our house. On the first try the line was in use (no one was in the house, and no message was left on the answering machine), the second check of the line came back as a problem on the line. All members of the household were present with the Ameritech representative at the Ameritech office at this time. The phone was operating correctly when we returned home, no problem with the line.

After receiving the March 10, 1994 bill and talking to Ameritech and trying to talk to American TelNet (see letter sent to Ameritech March 29, 1994) we had our calling cards reissued with a new pin number. These were not received for approximately one week (April 8, 1994) Therefore any charges from the time the original cards were canceled and the new cards received could not have been made by any member of the household. Also, why would anyone use their personal calling card to make calls from their home phone?

Payment for the calls marked as OK is attached plus and additional amount to cover taxes (Total \$150.00).

Please note that as of this date June 15, 1994 (evening), we have not received our billing which is mailed on the 10th of the month and therefore it cannot be included in this documentation.

Ralph E. Wittman Jr. Diana E. Wittman Kevin J. Wittman

Ralph E. Wittman Jr. *Diana E. Wittman* *Kevin J. Wittman*



741908720225680649000001350000000000000000068986



AMERITECH *0000*
P O BOX 182373
COLUMBUS OH 43218-2373

Account Number
419 872-2256 806



214 ZN 2 B 3 K 95809
R E WITTMAN JR
13504 PINWOOD CT
PERRYSBURG OH
43551-5470

APR 10, 1994

0000 T1R 057

TIN 34-0436390

TOTAL AMOUNT DUE... **689.86**

↑ Detach and mail top section with your check made payable to Ameritech for total amount due.
WHEN PAYING IN PERSON, DO NOT DETACH TOP SECTION. PLEASE BRING COMPLETE PAGE.

CONSUMER SERVICES

419 872-2256 806

BILLING SUMMARY

APR 10, 1994

"" DUPLICATE BILL ""

Previous Bill	Payments Thank You	Adjustments	Past Due Amount	Current Charges	Total Amount Due
170.56	74.88	0.00	95.68	594.18	689.86
R E WITTMAN JR		13504 PINWOOD CT	PERRYSBURG OH		

AMERITECH (FOR DETAILED CHARGES - SEE AIT 4)	
MONTHLY SERVICE	20.67
LONG DISTANCE	24.03
TAXES (FED 1.34) (SLS 1.40)	2.74
AMERITECH CURRENT CHARGES	47.44
LONG DISTANCE BILLING CO.	
(FOR DETAILED CHARGES - SEE LVL 1)	
LONG DISTANCE	143.64
TAXES (FED 4.31) (SLS 8.62)	12.93
LONG DISTANCE BILLING CO., INC CURRENT CHARGES.....	156.57



Ameritech makes your life easier at home.



R E WITTMAN JR
13504 PINWOOD CT
PERRYSBURG OH

DD MAY 3

T1R 419 872 225
806 APR 10, 199
AIT

SUMMARY OF CURRENT CHARGES-CONTINUED

AT&T

(FOR DETAILED CHARGES - SEE AT&T 1)

LONG DISTANCE			79.68
TAXES (FED	2.39) (SLS	4.77
AT&T CURRENT CHARGES			86.84
AMERICAN TELNET			

(FOR DETAILED CHARGES - SEE AQA 1)

LONG DISTANCE			82.76
TAXES (FED	2.48) (SLS	4.97
AMERICAN TELNET CURRENT CHARGES			90.21

TELAMERICA

(FOR DETAILED CHARGES - SEE VCE 1)

LONG DISTANCE			195.51
TAXES (FED	5.87) (SLS	11.74
TELAMERICA CURRENT CHARGES			213.12

TOTAL CURRENT CHARGES			594.18
-----------------------	--	--	--------



R E WITTMAN JR
13504 PINWOOD CT
PERRYSBURG OH

DD MAY 3

T1R 419 872 22
806 APR 10, 19
AIT

MONTHLY SERVICE

LISTED BELOW IS AN ITEMIZATION OF THE AMERITECH MONTHLY SERVICES
BILLED TO YOUR ACCOUNT.

QUANTITY	SERVICE DESCRIPTION	AMOUNT
1	RESIDENCE TOUCH-TONE SERVICE	1.8
1	MANDATORY CHARGE PER FCC ORDER	3.5
1	9-1-1 SERVICE CHARGE1

1	LOCAL ACCESS LINE	6.7
1	FLAT RATE CALL PLAN	8.5
TOTAL		20.6

LONG DISTANCE

NO	DATE	TIME	PLACE	AREA-NUMBER	***TCS	MIN	AMOUNT	INDICAT
OK-1	0329	#2120	TO STONYRIDGE OH	419 837-6088	E 1S	10 8	70	0
							SUBTOTAL	70
CALLS FROM CALLING CARD 872-2256 - PROCESSED BY AT&T								
OK-2	0311	#2112	TO PERRYSBURG OH	419 872-2256	EC 3S	38 8	697	400
			FR COLUMBUS	OH 614 488-9223				
OK-3	0318	#2102	TO PERRYSBURG OH	419 872-2256	EC 3S	28 8	536	400
			FR COLUMBUS	OH 614 488-9223				
OK-4	0323	#1844	TO PERRYSBURG OH	419 872-2256	EC 3S	3 8	133	400
			FR COLUMBUS	OH 614 488-9223				
OK-5	0402	#1759	TO PERRYSBURG OH	419 872-2256	NC 3B	19 8	334	400
			FR COLUMBUS	OH 614 488-9223				
OK-6	0410	#2144	TO PERRYSBURG OH	419 872-2256	EC 3S	34 8	633	400
			FR COLUMBUS	OH 614 488-9223				
							CALLING CARD CALLS PROCESSED BY AT&T - SUBTOTAL	2333
							TOTAL FOR 419 872-2256	2403

AMERITECH TOTAL LONG DISTANCE	24.00
TAXES (FED 1.34) (SLS 1.40)	2.70
AMERITECH CURRENT CHARGES	47.40

OK

Long Distance Billing Co., Inc.

R E WITTMAN JR
13504 PINewood CT
PerrySBURG OH

DD MAY 3

T1R 419 872 2256
806 APR 10, 199.
LVL

LONG DISTANCE NO	DATE TIME	PLACE	AREA-NUMBER	***TCS	MIN	AMOUNT	INDICATOR
CALLS FROM CALLING CARD 872-2256							
<i>NO</i> 1	0322/0828	TO NORTH DADE FL	305 931-3748	LC C2	12 J	5187	00
		FR PERRYSBURG OH	419 872-2256				
<i>NO</i> 2	0323/1518	TO NORTH DADE FL	305 931-3748	LC C2	11 J	4788	00
		FR PERRYSBURG OH	419 872-2256				
<i>NO</i> 3	0327/1724	TO NORTH DADE FL	305 931-3748	LC C2	10 J	4389	00
		FR PERRYSBURG OH	419 872-2256				
CALLING CARD SUBTOTAL						14364	
TOTAL FOR 419 872-2256						14364	
LONG DISTANCE BILLING CO., INC TOTAL LONG DISTANCE							143.64
TAXES (FED 4.31) (SLS 8.62)							12.93
LONG DISTANCE BILLING CO., INC CURRENT CHARGES.....							156.57

NO



R E WITTMAN JR
13504 PINWOOD CT
PERRYSBURG OH

DD MAY 3

T1R 419 872 2256
806 APR 10, 1994
ATT 1

AT&T Invoice Charges For Period Ending APR 03, 1994

AT&T TrueWorld (SM) Savings can provide you with great value in international long distance calling. During value hours you can receive more than 35% savings off of regular AT&T standard period rates on your AT&T international direct dial calls as well as savings on international calling card,

operator handled and AT&T USADirect (R) calls.

AT&T TrueWorld Savings is all about being able to talk to more of the people in the world that you care about.

More savings, during more hours of the day to more countries in the world than ever before; it's AT&T TrueWorld Savings.

NO DATE TIME PLACE AREA-NUMBER ***TCS MIN AMOUNT INDICATOR
Call us today for more information about your free savings evaluation at 1-800-523-9675, ext. 4443.

Long Distance

No.	Date	Time	Place Called	Number	Code	Min	
OK-1	3-03	245P	FENTON	MI 810 750-7344	D	44<	11.00



R E WITTMAN JR
13504 PINWOOD CT
PERRYSBURG OH

DD MAY 3

T1R 419 872 225
806 APR 10, 199
ATT

	NO	DATE	TIME	PLACE	AREA-NUMBER	***TCS	MIN	AMOUNT	INDICATOR
	NO → 1	3-08	921A	HONG KONG	85217211142	Y	3	3.79	
	OK → 2	3-08	1139A	FENTON	MI 810 750-7344	D	26<	6.50	
	OK → 3	3-09	744P	FENTON	MI 810 750-7344	E	1<	.15	
	OK → 4	3-13	126P	FENTON	MI 810 750-7344	N	11<	1.32	
	NO → 5	3-15	726A	PERRYSBURG	OH 419 872-2256	NC	7<	3.17	
			FROM	PHOENIX	AZ 602 650-1026				
	NO → 6	3-15	750A	NEW YORK	NY 212 840-5522	N	2<	.28	

NO → 7	3-15	751A	HOLLYWOOD	FL 305 961-9533	N	1<	.14	
NO → 8	3-15	754A	NEW YORK	NY 212 840-5556	N	2<	.28	
NO → 9	3-15	806A	NICARAGUA	5059991111	T	2	2.97	
NO → 10	3-15	900A	HOLLYWOOD	FL 305 981-1011	D	1<	.27	
NO → 11	3-15	900A	HOLLYWOOD	FL 305 962-4099	D	1<	.27	
NO → 12	3-15	901A	NEW YORK	NY 212 840-5522	D	1<	.27	
NO → 13	3-15	901A	NEW YORK	NY 212 921-4222	D	1<	.27	
NO → 14	3-15	917A	NO HOLLYWD	CA 818 508-3220	D	1<	.27	
NO → 15	3-15	918A	PHOENIX	AZ 602 222-9800	D	4<	1.08	
OK → 16	3-15	930P	FENTON	MI 810 750-7344	E	12<	1.80	
NO → 17	3-16	720A	HOLLYWOOD	FL 305 963-3144	N	1<	.14	
NO → 18	3-16	726A	LOSANGELES	CA 213 993-9450	N	1<	.14	
OK → 19	3-17	950A	FENTON	MI 810 750-7344	D	1<	.25	
NO → 20	3-18	729A	NEW YORK	NY 212 840-5556	N	1<	.14	
NO → 21	3-18	731A	SAN FRAN	CA 415 621-1187	N	1<	.14	
OK → 22	3-18	806A	FENTON	MI 810 750-7344	D	17<	4.25	
OK → 23	3-19	453P	FENTON	MI 810 750-7344	N	1<	.12	
OK → 24	3-21	125A	FENTON	MI 810 750-7344	N	2<	.24	
NO → 25	3-27	508P	SANTODMNGO	DR 809 563-9160	R	11	14.35	
OK → 26	3-28	1000P	FENTON	MI 810 750-7344	E	15<	2.25	
OK → 27	3-29	831P	FENTON	MI 810 750-7344	E	4<	.60	
OK → 28	3-29	1010P	FENTON	MI 810 750-7344	E	27<	4.05	
NO → 29	3-30	224P	SAO TOME	2391293779	T	5	15.28	
OK → 30	4-01	1009A	FARMINGTON	MI 810 476-1861	D	19<	4.75	
OK → 31	4-02	433P	SOKANSASY	MO 816 966-8817	N	34<	4.76	
OK → 32	4-02	1002P	FENTON	MI 810 750-7344	N	17<	2.04	
Total Itemized Calls								87.33

< - OTHER CALLS ELIGIBLE FOR THE
AT&T SIMPLE SAVINGS (SM)



R E WITTMAN JR
13504 PINWOOD CT
PERRYSBURG OH

DD MAY 3

T1R 419 872 2256
806 APR 10, 1994
ATT 3

AT&T SIMPLE SAVINGS (SM)

CALLS ELIGIBLE FOR SIMPLE SAVINGS 50.94
SELECTED AREA CODE (614)
1 .00 DISC @ 25% =

OTHER ELIGIBLE CALLS:

2 50.94 DISC @ 15% = 7.65C
TOTAL CREDIT 7.65C

Total Long Distance Charges 79.68
Taxes
3 Federal Tax @ 3% 2.39
4 State and Local 4.77
Total AT&T Invoice Charges 86.84
AT&T CURRENT CHARGES 86.84



R E WITTMAN JR
13504 PINWOOD CT
PERRYSBURG OH

DD MAY 3

T1R 419 872 2256
806 APR 10, 1994
AQA 1

LONG DISTANCE									
NO	DATE TIME	PLACE	AREA-NUMBER	***TCS	MIN	AMOUNT	INDICATOR		
AMERICAN TELNET INC									
CALLS FROM CALLING CARD 872-2256									
No 1	0308/0855	TO NORTH DADE FL 305	936-5201 DS CK	6	J	1794		00	
		FR PERRYSBURG OH 419	872-2256						
No 2	0313/0856	TO NORTH DADE FL 305	936-5201 NS CB	7	J	2093		00	
		FR PERRYSBURG OH 419	872-2256						
No 3	0313/0907	TO NORTH DADE FL 305	936-5201 NS CB	11	J	4389		00	
		FR PERRYSBURG OH 419	872-2256						
						CALLING CARD SUBTOTAL		8276	
TOTAL AMERICAN TELNET INC CHARGES								8276	
TOTAL FOR 419 872-2256								8276	
AMERICAN TELNET TOTAL LONG DISTANCE									82.76
TAXES (FED 2.48) (SLS 4.97)									7.45
AMERICAN TELNET CURRENT CHARGES									90.21



R E WITTMAN JR
13504 PINWOOD CT
PERRYSBURG OH

DD MAY 3

T1R 419 872 2256
806 APR 10, 1994
VCE 1

LONG DISTANCE NO	DATE	TIME	PLACE	AREA-NUMBER	***TCS	MIN	AMOUNT	INDICATOR
CALLS FROM CALLING CARD 872-2256								
No 1	0316/0847		TO NORTH DADE FL	305 944-5130	NP 3Y	12 J	4788	00
			FR PERRYSBURG OH	419 872-2256				
No 2	0317/0934		TO NORTH DADE FL	305 948-7356	NP 3Y	12 J	4788	00
			FR PERRYSBURG OH	419 872-2256				
No 3	0329/1857		TO NORTH DADE FL	305 940-6358	NP 3Y	12 J	4788	00
			FR PERRYSBURG OH	419 872-2256				
No 4	0330/1358		TO NORTH DADE FL	305 944-3131	NP 3Y	13 J	5187	00
			FR PERRYSBURG OH	419 872-2256				
CALLING CARD SUBTOTAL							19551	
TOTAL FOR 419 872-2256							19551	

TELAMERICA LONG DISTANCE 195.51

TAXES (FED 5.87) (SLS 11.74) 17.61

TELAMERICA CURRENT CHARGES 213.12



741908720225680646000001350000000000000000059672



AMERITECH *0000*
P O BOX 182373
COLUMBUS OH 43218-2373

Account Number
419 872-2256 806

MAY 10, 1994

0000 T1R 057



213 ZN 1 B 3 K 95809
R E WITTMAN JR
13504 PINWOOD CT
PERRYSBURG OH
43551-5470

TIN 34-0436390

TOTAL AMOUNT DUE... **596.72**

† Detach and mail top section with your check made payable to Ameritech for total amount due.
WHEN PAYING IN PERSON, DO NOT DETACH TOP SECTION. PLEASE BRING COMPLETE PAGE.

CONSUMER SERVICES

419 872-2256 806

BILLING SUMMARY

MAY 10, 1994

** DUPLICATE BILL **

Previous Bill	Payments	Adjustments	Past Due Amount	Current Charges	Total Amount Due
689.86	0.00	459.89CR	229.97	366.75	596.72

R E WITTMAN JR

13504 PINWOOD CT

PERRYSBURG OH

AMERITECH (FOR DETAILED CHARGES - SEE AIT 4)	
MONTHLY SERVICE	20.67
LONG DISTANCE	22.76
TAXES (FED 1.30) (SLS 1.37)	2.67
AMERITECH CURRENT CHARGES	46.10
LONG DISTANCE BILLING CO.	
(FOR DETAILED CHARGES - SEE LVL 1)	
LONG DISTANCE	69.86
TAXES (FED 2.10) (SLS 4.20)	6.30
LONG DISTANCE BILLING CO., INC CURRENT CHARGES.....	76.16



Ameritech makes your life easier at home.



R E WITTMAN JR
13504 PINWOOD CT
PERRYSBURG OH

DD JUN 3

T1R 419 872 2256
806 MAY 10, 1994
AIT 2

SUMMARY OF CURRENT CHARGES-CONTINUED

AT&T

(FOR DETAILED CHARGES - SEE AT&T 1)

LONG DISTANCE	116.58
TAXES (FED 3.49) (SLS 6.99)	10.48
AT&T CURRENT CHARGES	127.06
TELAMERICA	

(FOR DETAILED CHARGES - SEE VCE 1)

LONG DISTANCE	107.73
TAXES (FED 3.23) (SLS 6.47)	9.70
TELAMERICA CURRENT CHARGES	117.43
TOTAL CURRENT CHARGES	366.75